**Essential Steps in the Design Process Video Questions**

Watch the video and use the information to complete this worksheet.

List the steps of the design process:

1.
2.
3.
4.
5.
6.
7.
8.
9.

Choose the word or words in parenthesis ( ) that best completes the statement. Highlight your answer and change the text to RED.

1. Identifying the customer’s needs is typically done through (face to face) (telephone) meetings.
2. You should attend this meeting (by yourself) (with another person).
3. The design team begins the second step by (brainstorming) (building a model) with one another.
4. It is very helpful during this stage to use colleagues who are (unrelated) (related) to the project so that you have to explain your ideas more clearly.
5. Having alternative solutions on hand can (increase) (decrease) the turn-around time when offering alternative solutions to the customer.
6. Choosing a final solution is (easy) (difficult) because you have to combine many possible solutions.

**Save this as design process video, initials, block and submit to Canvas for grading.**